Module 1: Welcome to the ChalleNGe Team

Question 1
The National Guard Youth ChalleNGe Program (NGYCP) is a co-educational, preventative program for high school dropouts ages sixteen to nineteen years old.
- True
- False

Question 2
This website provides specific information for National Guard Youth ChalleNGe program mentors.
- http://www.communityforyouth.org
- http://www.bbbs.org
- http://www.mentoring.org
- http://www.ngycp.org/site/mentor

Question 3
"The mission of the National Guard Youth ChalleNGe Program is to intervene in and reclaim the lives of at-risk youth to produce program graduates with the values, skills, education and self-discipline necessary to succeed as adults."
This is the __________________________ for the ChalleNGe program.

Question 4
Throughout this online training series, you will use ______ to start to build a virtual community of mentors.
- Twitter
- Facebook
- LinkedIn
- Telephone

Module 2: Overview of the ChalleNGe Program

Question 1
Select the eight core components addressed by all cadets in the ChalleNGe program.
- Leadership/fellowship
- Confidence
- Job skills
- Health and hygiene
- Poise
- Physical fitness
- Service to community
- Self-respect
- Life-coping skills
- Academic excellence
- Responsible citizenship
- Independence

Question 2
Pick one of the eight core components and define that component in your own words. Be sure to list what component you are defining.

Question 3
During the residential phase, cadets attend daily classes in support of the Academic Excellence core component.
- True
- False

Question 4
One of the ways the "Job Skills" core component is accomplished is by training cadets on how to give a successful job interview.
- True
- False

Question 5
The National Guard Youth ChalleNGe Program was piloted in this year: ______ (four digits).
Module 3: What is a Mentor?

Question 1
Name three of the five areas of the mentoring pyramid: __________________, __________________, and __________________.

Question 2
You are talking with your cadet and you ask "How has your week been?" The response you get is "Good." Write one example of an open-ended question that you could ask your cadet to get a more in-depth response.

Question 3
With active listening, if you do not understand exactly what your cadet is saying to you, try repeating back the information as you understand it. What is the process called?
- Obtaining information
- Self-awareness
- Paraphrasing
- Simulation

Question 4
A mentor is a person or friend who guides a less experienced person by building trust and modeling positive behaviors.
- True
- False

Module 4: Characteristics of a Mentor

Question 1
The research has demonstrated that youth in high quality relationships improve in the following areas (check all that apply):
- academic performance
- reduce the likelihood of dropping out
- decrease incidence of high risk behaviors—substance abuse, carrying a weapon, unsafe sex and violence
- supports young people in their development-academic, emotional and social

Question 2
There are many characteristics of mentors. The lesson indicates that mentors should be able to reflect on their own motivations, ________________, and ________________ to the relationship.

Question 3
There are many characteristics of mentors. The lesson indicates that mentors should be able to identify realistic expectations about the relationship, the ________________, and the ________________ they can have on youth

Question 4
According to the article "Getting to the Gold", goals and activities are at the heart of the mentoring relationship. The key is to pay attention to the mentee's needs and ________________.

Question 5
According to the article "Mentoring Works" by Jonathan Alter, "mentoring is not the solution to the problems of the next generation. ______ comes first."
- Schools
- Parenting
- Training
- Extra-curricular activities
Module 5: The Case Manager

**Question 1**
Case management refers to the “oversight practices employed by a program that lead to active mentor matches and successful cadet placement” within which phase of the ChalleNGe program?
- Pre-Challenge
- Challenge
- Residential
- Post-Residential

**Question 2**
_________________ refer to situations in which mentors and mentees are fulfilling their contact requirements and meeting monthly reporting requirements.

**Question 3**
According to the "Key Points” section of this module, one of the most important roles of the case manager is to be a cadet _______.
- cheerleader
- advocate
- guidance counselor
- representative

**Question 4**
Some of the duties of the case manager include (check all that apply):
- maintaining monthly communication with mentors
- monitoring and recording mentoring activities and contacts
- recording cadets’ placement activities
- maintaining and reporting on contact with cadets who are active duty military

**Question 5**
Your mentoring ________________ will outline your reporting requirements.

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Module 6: Qualities and Needs of Adolescents and At-Risk Youth

**Question 1**
_________________ addresses the youth need to be good at something, rather than stay caught in a cycle of failure.

**Question 2**
This module lists the needs of adolescent youth. ________________ is the need to be accepted and loved by others, rather than be alienated from them. Youth seek to gain the acceptance, attention, and affection of others.

**Question 3**
This need of youth addresses the need to gain control of one’s destiny, rather than be at the mercy of others.
- Belonging
- Mastery
- Independence
- Generosity

**Question 4**
Generosity is the need to give to others, rather than to be always receiving.
- True
- False

**Question 5**
Summarize one of the things you learned about adolescent youth and the role of mentors from watching the video in this module.
Module 7: Relationship Building

Question 1
Successful early stages of the relationship—Forming and Norming—are crucial to the long-term effectiveness of the match and the achievement of ChalleNGe goals. This is why the first ____ months of the mentoring relationship are important and need a lot of attention.

1  2  3  4

Question 2
The stages of a relationship include forming, norming, storming, performing, and mourning / morning. The stages listed are always sequential.

True  False

Question 3
During this phase the primary role of the mentor is to participate in mentor training and to help the cadet prepare their Post-Residential Action Plan (P-RAP).

- Pre-ChalleNGe
- Residential
- Post-Residential
- None of the above

Question 4
During this phase the mentor "matching ceremony" happens.

- Pre-ChalleNGe
- Residential
- Post-Residential
- None of the above

Question 5
List one thing you will do with your cadet in the forming phase of relationship development.

Module 8: Expectations and the Mentoring Relationship

Question 1
This module addresses some challenges and possible solutions for common mentor relationship issues. One issue is a mentor needing career guidance. Check all the possible things presented in the presentation that a mentor can do to work on this challenge with cadet.

- Ask about his interests
- Expose him to new opportunities
- Share your experiences
- Search Google for jobs

Question 2
This module addresses some challenges and possible solutions for common mentor relationship issues. One issue is a mentor feeling overwhelmed. Check all the possible things presented in the presentation that a mentor can do to work on this challenge with cadet.

- Friends don't "fix"
- Set limits
- Ask for feedback
- Take a stress management course

Question 3
This module addresses some challenges and possible solutions for common mentor relationship issues. One issue is the mentee falls out of contact. Check all the possible things presented in the presentation that a mentor can do to work on this challenge with cadet.

- Don't take it personally
- Focus on fun
- Be persistent
- Take a break

Question 4
This module addresses some challenges and possible solutions for common mentor relationship issues. One issue is a mentee talks to you about risky behaviors. Check all the possible things presented in the presentation that a mentor can do to work on this challenge with cadet.

- Tell the parent
- Ask questions
- Hold your opinion
- Keep his confidence

Question 5
This module addresses some challenges and possible solutions for common mentor relationship issues. One issue is a mentee tests you. Check all the possible things presented in the presentation that a mentor can do to work on this challenge with cadet.

- Cool down
- Set clear boundaries
- Tell the parents
- Reaffirm your commitment
Module 9: Introduction to P-RAP

Question 1
The Post-Residential Action Plan is a tool that supports the process of goal development and action planning for the Residential and Post-Residential Phases. Within ChalleNGe this plan is commonly called and abbreviated to this: ________.

Question 2
The P-RAP is a tool that provides the roadmap to a cadet’s success.
- True
- False

Question 3
Check all the functions of the P-RAP:
- helps cadets identify and obtain more durable placement
- increase post-residential accountability
- help post-residential staff to monitor placement activities and work with cadets in the Post-Residential Phase
- provide focus for mentoring relationships and guide mentor responsibilities

Question 4
List one thing you learned from listening to the audio files in this module.

Module 10: Communication between Mentor and Mentee

Question 1
________ is about receiving information from the cadet and remaining non-judgmental and empathetic.

Question 2
What percentage of communication is non-verbal?
- 63%
- 77%
- 89%
- 93%

Question 3
When you seek to understand, ask more questions and try to withhold ________________.

Question 4
Describe one active listening skill you learned about that will help you in your relationship with your cadet.

Question 5
Active listening is difficult.
- True
- False

Module 10: Communication between Mentor and Mentee

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________ is about receiving information from the cadet and remaining non-judgmental and empathetic.

Question 2
What percentage of communication is non-verbal?
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- 77%
- 89%
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When you seek to understand, ask more questions and try to withhold ________________.

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Question 5
Active listening is difficult.
- True
- False